



Steven W. Troxler
Commissioner

**North Carolina Department of Agriculture
and Consumer Services**
Food and Drug Protection Division

Christina L. Waggett
Assistant Commissioner
for Consumer Protection

Anita MacMullan
Director

10/4/2024

Dear Partners,

In response to the urgent needs caused by Hurricane Helene, we are sharing important guidelines to ensure safe and efficient water distribution to affected communities. Your cooperation is crucial in providing this essential resource to those in need, and we deeply appreciate your support. Prior to initiating production please contact our agency at (984) 236-4820 and ask to speak with a Food Compliance Officer so we can discuss the parameters with you and determine if an inspection is needed.

The emergency water distribution period will last for 90 days, starting from the date of this communication and the process must follow the requirements in the attached document "Emergency Water Requirements".

Thank you again for your willingness to provide water to those impacted by this disaster.

Sincerely,

Anita MacMullan
Director, Food & Drug Protection Division
NCDA&CS

Attachments: Emergency Water Requirements, 10/4/2024



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Emergency Water Requirements

Thank you for your cooperation in providing essential resources to those in need. By following these requirements, water can be supplied to meet critical water needs to those affected by Hurricane Helene.

Duration: The emergency water distribution period is 90 days from the date of this publication.

Requirements:

- Water must be from an approved source
- Containers and closures must be new and single use
- Processing and sanitation records must be maintained
- A lot code or date of production is strongly recommended
- Containers are required to be labelled with the following:
 - Manufacturer name and address
 - The phrase “Water for emergency use only; not for sale”
 - Optional but helpful: unit of measure. Example: “8 fl oz (240 mL)”
 - Strongly recommended that a lot code or production date appear on the containers.

Distribution: Water produced under the emergency water distribution period shall not be offered for sale and shall only be distributed in North Carolina; interstate distribution is prohibited.