



Affordable incident reporting for NCCBG members

Easy-to-use anonymous incident reporting, case management, and harassment prevention training for one low price.



Helps us deal with situations before they're too serious



Solves a problem we wish we didn't have, but know we do



Incredibly responsive team



User-friendly reporting tool

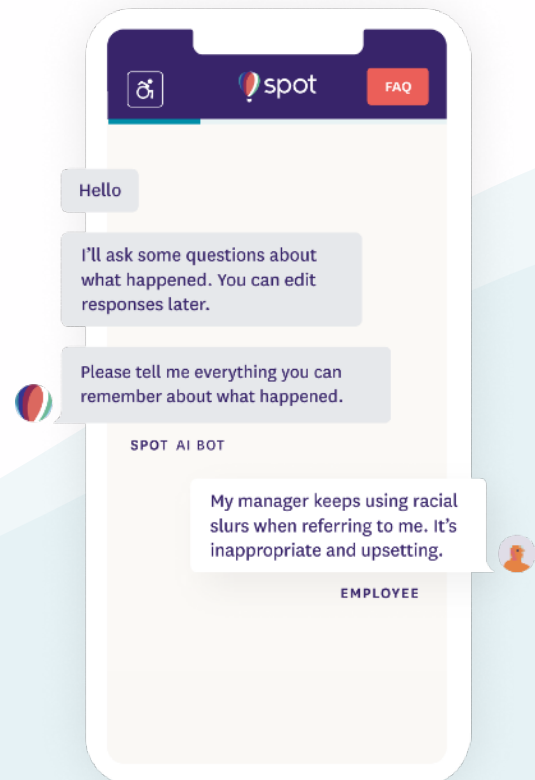
To get the NCCBG discount for misconduct reporting and training, go to:
<https://talktospot.com/ncbeer>

Help employees speak up before it's too late

At least 70% of workplace harassment and discrimination goes unreported. Spot's reporting tool uses a chatbot to help employees document incidents without introducing bias.

Ask follow-up questions on anonymous reports

Thoroughly investigate anonymous reports. As a third party, Spot can pass follow-up questions and messages between your company and employees who report anonymously.



Inbox Search inbox

All **Reports** **Training questions**

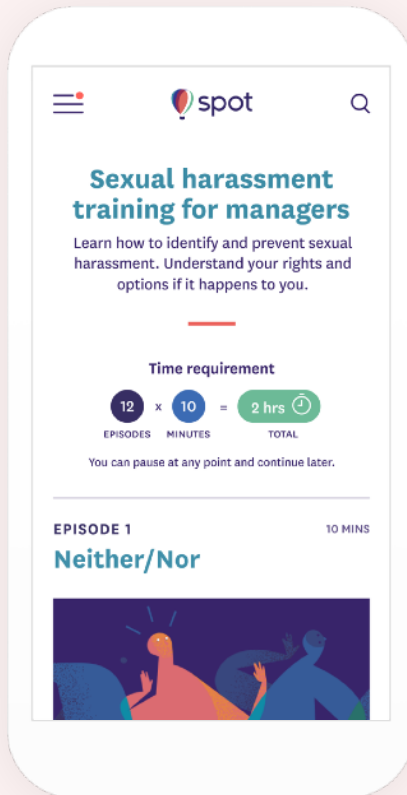
Status	Source	Subject	Location (Default)	Date received
Unread	Report	Racism - lorem ipsum dolor sit amet...	Lorem	24 Jan 2019
Read	Survey follow-up	Survey follow-up response received	Lorem	24 Jan 2019
Due in 10 hrs	Training Q&A	Sexual identity - Lorem i...	Lorem	24 Jan 2019
Follow-up received	Report	Committee sexism - lorem ipsum dol...	Lorem	24 Jan 2019
Follow-up sent	Report	Sexist comments - lorem ipsum dol...	Lorem	24 Jan 2019
Closed				
Closed	Report	Sexist comments - lorem ipsum dol...	Lorem	24 Jan 2019
Closed	Survey follow-up	Survey follow-up response received	Lorem	24 Jan 2019
Closed	Report	Sexist comments - lorem ipsum dol...	Lorem	24 Jan 2019
Closed	Training Q&A	Sexual identity - Lorem i...	Lorem	24 Jan 2019
Closed	Report	Sexist comments - lorem ipsum dol...	Lorem	24 Jan 2019

Show 10 of 100 Previous 1 2 3 Next

Simple, straightforward admin dashboard

Manage training and reports all in one place. Spot keeps track of who has completed training, so you have the documentation you need.

Harassment prevention training



Traditional training models frequently result in backlash and increased bias.

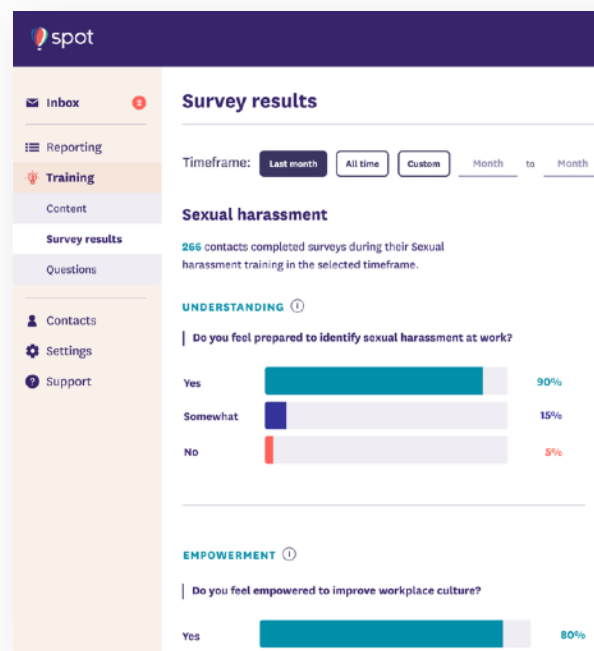
Spot's training:

- ✓ Focuses on people's similarities rather than their differences
- ✓ Avoids accusing particular groups of problematic behavior
- ✓ Offers diverse, nuanced examples, not clichéd, outdated ones

Get deeper insight with lightweight surveys

Surveys are still one of the most reliable ways to get feedback, predict behavior, and give employees a chance to feel heard.

Survey questions are part of Spot's harassment prevention training. Get valuable, real-time feedback on topics related to harassment.



FAQ

What about false reports?

The number of unreported incidents is far greater than the number of false reports.

Data shows that false reports account for 2-10% of all reports. This includes good faith reports that are ultimately considered unsubstantiated, as well as malicious reports. With good faith reports classified as “false,” harassment or discrimination may have occurred, but there’s not enough evidence to take action.

Why use a bot for reporting?

Spot’s chatbot helps employees create a thorough, accurate, unbiased account of what happened. HR then receives a full report without conducting an in-person interview or doing intake.

The bot also acts as a neutral third party. HR can use the bot to ask employees follow-up questions as they investigate reports, and employees trust it enough to engage in investigations.

Why anonymous reporting?

At least 70% of incidents are never reported. Employees don’t speak up because they:

- fear retaliation
- worry they won’t be believed
- don’t think their company will do anything about the problem
- are embarrassed to talk to someone at work
- have seen others treated poorly for reporting

When employees have flexibility around how and to whom they report, they’re more likely to speak up before situations escalate.

How does Spot compare to legacy tools?

With Spot, customers get a 77% response rate to follow-up questions, compared to a 5-12% response rate with a hotline or webform. More follow-up responses mean that companies can actively and thoroughly investigate anonymous reports.



Spot is a web app, available on mobile and desktop.

What's included?

Here's what you'll get with Spot



Digestible 10-minute training episodes



24/7 bot for reporting



Employee experience survey results



Compliance with new US state laws



Two-factor authentication



Ability to export all data

Spot features

Admin dashboard for managing reports and training

- ✓ Custom interview designed for breweries, plus any additional interviews (e.g., Give Quick Feedback)
- ✓ Basic customization: organization name, logo, link to policies
- ✓ Up to 3 admins
- ✓ Default FAQ for employees
- ✓ Posters with your logo and QR code for easy access
- ✓ End-to-end case management, including anonymous follow-up
- ✓ Usage stats in dashboard

Sexual harassment prevention training

- ✓ 1h for employees
2h for supervisors
- ✓ Compliant with new state regulations
- ✓ Receive and respond to questions in the dashboard

Surveys

- ✓ Questions included in training
- ✓ Aggregated feedback on harassment issues

\$49/month
for guild members

To get the discount, go to:
<https://talktospot.com/nccbg>
Questions? Contact the Spot team: hello@talktospot.com

